

## MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: Recognizing the Success of the U.S. Army Materiel Command's Alternative Dispute Resolution (ADR) Protest Program

1. The U.S. Army Materiel Command's Protest Program is widely regarded as this Command's most successful Alternative Dispute Resolution Program initiative. Designed and administered by the Office of Command Counsel with the cooperation and support of our HQ AMC Acquisition professionals and AMC's subordinate commands and activities, this program has recently achieved a significant milestone warranting recognition and commendation. The U.S. Army Materiel Command has successfully resolved the 500<sup>th</sup> protest filed with this headquarters using the AMC ADR Protest Procedure. In deciding to recognize this event as a major milestone, we must understand that the achievement here is the successful resolution of contractor concerns legitimately raised in the course of our extensive contractual operations without recourse to time consuming and expensive formal litigation. The AMC Protest Program has afforded 500 contractors an informal forum where fair resolution is consistently attained using an expeditious and economical ADR procedure.
2. The AMC ADR Protest Program has been a resounding success providing us an effective tool to resolve contractor protests with minimal impact on mission requirements. These protests have been resolved in an average of 17 workdays. Our contractors and their industry associations have heralded this AMC forum as a most worthwhile alternative to formal litigation and the Office of Federal Procurement Policy has recognized the AMC Protest Program as "One of the Ten Best Practices in the Federal Government." The President issued Executive Order No. 12979 entitled "Agency Procurement Protests" on 25 October 1995 directing that federal agencies adopt similar ADR protest resolution procedures.
3. The AMC Command Counsel and his attorneys are commended for their outstanding efforts in developing and administering this highly successful program. I also commend the acquisition personnel of this headquarters who have actively supported the program and you, the MSC Commanders and your personnel who have worked so closely with our headquarters on these cases to ensure the success of our ADR program. Together you have effectively addressed contractor concerns and dramatically reduced the impact of protest litigation. Your professionalism and conscientious efforts to preserve the integrity of the AMC acquisition mission are reaffirmed this day as I sign this "Memorandum of Recognition" commending your contributions to the success of our ADR Program. As we pass this 500<sup>th</sup> milestone, I extend to each of you my thanks for a job well done - knowing that you will do all that you can to continue accomplishing the goals of this program.

4. AMC -- Your Readiness Command . . . Serving Soldiers Proudly!

/S/

JOHN G. COBURN  
General, USA  
Commanding

DISTRIBUTION:

COMMANDER

MAJOR GENERAL JOHN S. CALDWELL, JR., COMMANDER, U.S. ARMY  
TANK-AUTOMOTIVE AND ARMAMENTS COMMAND, WARREN, MI  
48397-5000

MAJOR GENERAL JULIAN A. SULLIVAN, JR., COMMANDER, U.S. ARMY  
AVIATION AND MISSILE COMMAND, REDSTONE ARSENAL, AL  
35898-5000

MAJOR GENERAL ROBERT L. NABORS, COMMANDER, U.S. ARMY  
COMMUNICATIONS-ELECTRONICS COMMAND, FORT MONMOUTH, NJ  
07703-5000

MAJOR GENERAL, BRUCE K. SCOTT, COMMANDER, U.S. ARMY SECURITY  
ASSISTANCE COMMAND, 5001 EISENHOWER AVENUE, ALEXANDRIA, VA  
22333-0001

MAJOR GENERAL JOSEPH W. ARBUCKLE, COMMANDER, U.S. ARMY  
OPERATIONS SUPPORT COMMAND, ROCK ISLAND, IL, 61299-6000

MAJOR GENERAL JOHN C. DOESBURG, COMMANDER, U.S. ARMY SOLDIER  
AND BIOLOGICAL CHEMICAL COMMAND, ABERDEEN PROVING GROUND,  
MD 21010-5423

DR. ROBERT W. WHALIN, DIRECTOR, U.S. ARMY RESEARCH  
LABORATORY, 2800 POWDER MILL ROAD, ADELPHI, MD 20783-1197

BRIGADIER GENERAL WILLIAM L. BOND, COMMANDER, U.S. ARMY  
SIMULATION, TRAINING AND INSTRUMENTATION COMMAND, 12350  
RESEARCH PARKWAY, ORLANDO, FL 32626-3276