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1. The AMC / LEXIS-NEXIS web page with “**Quick Links.**” Access by going to <http://www.lexis-nexis.com/amc>. “**Quick Links**” are shortcuts to the most popular sources used by AMC personnel nationwide
2. Print case law in **dual column** right from *lexis.com* to your attached printer. You can also download, fax or email results
3. **Shepard's**, a LEXIS-NEXIS exclusive, updates everyday and offers five **Case Law Signals** to help you immediately identify valid case law
 - a. The Red Stop Sign  – indicates strong negative references are available about your case (e.g. Reversed, Overruled, Questioned, Opinion Withdrawn, etc.)
 - b. The Yellow Caution Sign  – indicates possible negative treatment is available about your case (e.g. Criticized or Distinguished) and/or appellate history is listed
 - c. The Green Plus Sign  – indicates only positive analysis codes are available about your case (e.g. Affirmed or Followed)
 - d. The Blue Circle with the “A”  – indicates that only neutral analysis codes are available about your case (e.g. Explained, Harmonized, Cited in Dissenting Opinion) and/or prior history is available
 - e. The Blue Circle with the “I”  – indicates there are no analysis codes associated with the cited references
4. **Case Summaries** are being placed at the heading of all substantive case law and include:
 - d. **Procedural Posture** – explains how the court got the case
 - e. **Overview** – gives details about the case itself
 - f. **Outcome** – what this court did with the case
5. **Term Mode Browsing** - allows you to jump from “key term” to ”key term,” while in the full text of the document
6. **Core Terms** – a list of the most relevant terms & phrases from the case as written by the court to quickly to determine if case is on point
7. **ECLIPSE** – the “Electronic Clipping Service” automatically tracks issues by updating any saved search and forwarding new documents to your email
8. **TOC view**– use this viewing format in the USCS or CFR to display the table of contents with links to all surrounding sections
9. **Research Consultants** – 12 Research Consultants located strategically throughout the United States for on-site training
10. **Customer Service** – available 24/7 – **(800) 543-6862** or call collect at **(937) 859-9358**