

# REDS TRAINING PROGRAM AGENDA

## DAY 1

**0800-0830**    **Welcome:** Jean Cozart

Workshop Objectives, Administrative Announcements

**0830-0930**    **Team Building:** Linda Mills

Attendee Introduction: name, organization, duty position and 1 word to describe your experience with conflict outside the workplace.

REDS Team group discussion: Describe your experience with workplace grievances and complaints

**0930-0945**    **Break**

**0945-1030**    **Alternative Dispute Resolution:** Steve Klatsky

Basic review of ADR benefits, characteristics and methods

**1030-1100**    **REDS History and Background:** Carole Page

What did we do and what happened to bring REDS to you?

**1100-1200**    **REDS Program:** Jay Jamison

REDS components, Roles and Responsibilities

**1200-1300**    **Lunch**

**1300-1530**    **REDS Processes:** George Worman and Mary Mullen

REDS ADR Menu: mediation peer review, factual discovery.

REDS Action Plan, ADR agreement forms

REDS Team exercise: REDS Method Selection

(Break During this Session)

**1530-1615 Evaluation:** Sam Shelton, Jose Torres

Discussion of evaluation and feedback forms

**1615-1630 Barriers, Impediments & Solutions:** Kathy Buttrey, Elizabeth Bruton-Pollard

Homework: Team discussions and identification of barriers, impediments and potential solutions to the implementation and acceptance of REDS at your command/installation

## **DAY 2**

**0730-0800 Day 1 Recap:** Steve Klatsky

**0800-0900 Barriers, Impediments & Solutions:** Kathy Buttrey

Team reports and group discussion

**0900-0930 Metrics:** Elizabeth Bruton-Pollard

Minimum reporting requirements to measure REDS success

Matrix developed by TACOM

**0930-0945 Break**

**0945-1145 Marketing & Implementation:** Moderator Jay Jamison

How to market at your installations--; Presentations by REDS Test Site representatives

(Break during this block)

**1145-1215 REDS Mentoring Program:** Carole Page

Each REDS Team provided an individual Mentor, from HQAMC or REDS test site, to assist in implementation, providing information and sharing experiences.

**1215-1230 Wrap up:** Jean Cozart