

Employee/Member Self Service-A Success Story

During the past year, E/MSS has added many new features. To name just a few:

- Civilian employees can now change their state tax withholding; start, stop and change savings bonds; and view/print their W2s
- Military members can view their LES, make federal tax changes or start TSP contributions
- All civilian employees and Military members paid through the DFAS Columbus, Indianapolis and Cleveland sites can access their travel payment voucher through E/MSS

During the past year, we have seen our customer base grow from 432, 000 in January, 2001 to 895,000 at the end of December 2001. We are implementing a marketing strategy during 2002 to increase this even more.

Coming to a computer near you-soon!

Because of the numerous benefits and the growing demand, we are planning to add more features in 2002. These include, but are not limited to:

- **TSP Phase II- January**
 - MCTFS and DJMS
- **LES (print, save to file)-January**
- **Military Phase II**
 - State tax & savings bonds- July
 - Address & allotments (DJMS)- October
 - W-2s-January, 2003
- **Retiree Account Statement-February**
- **E/MSS link for DCPS CSRs-March**
- **PIN Letter on Demand-May**
- **Travel AOP**
 - DFAS-KC-May
 - DFAS-Denver-July
- **NAF LES-Fall**
- **Website update- On going**
- **Security enhancements - On going**

Knowing that there is even more to do; we have the following projects on our long range-planning calendar.

- **Add links for Services online**
- **NSA Copy of E/MSS**
- **Certification of Eligibility (ROE, COE)**
- **Pay Certification (TALX)**
- **Online PIN validation**
- **Add Coast Guard customers**

EMSS can be viewed on the web at <https://emss.dfas.mil/emss.htm>

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