

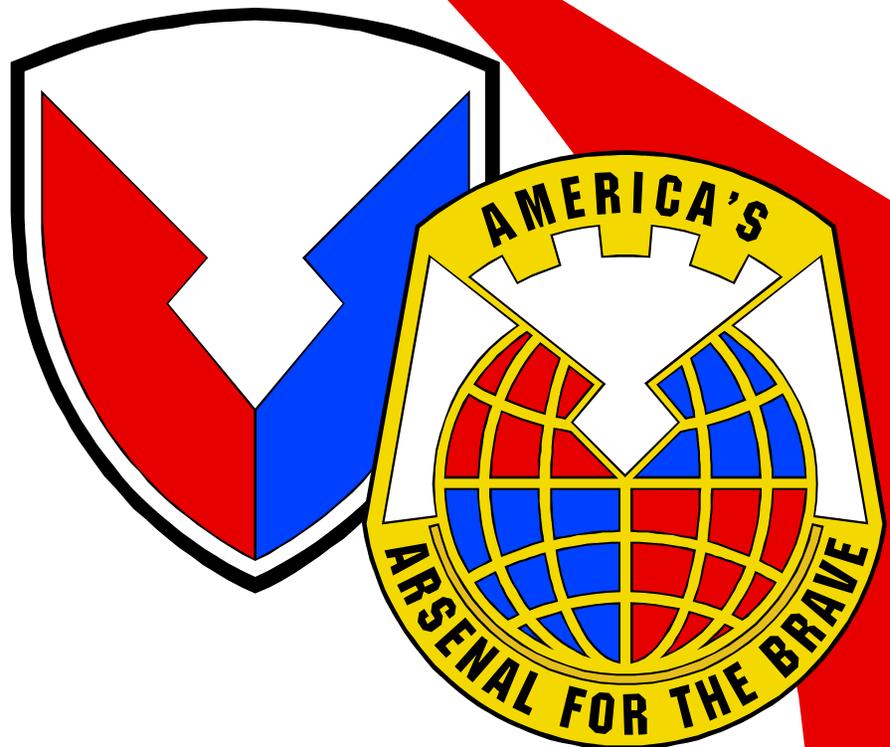
Presented by:
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Army **Materiel** **Command**

Army Family Action Plan

***Army Family Team
Building***

***Army Communities of
Excellence***



AMC – Relevant, Responsive & Ready!



U.S. Army Materiel Command

- ✱ **Army Family Action Plan (AFAP)**
- ✱ **Army Family Team Building (AFTB)**
- ✱ **Army Communities of Excellence (ACOE)**
 - ❖ **Based on the Baldrige Criteria**



Army Family Action Action Plan (AFAP) for 1999

- ★ **HQ, AMC will sponsor an AFAP Conference, 21-24 June 1999**
 - ❖ **Installation forums held February-May**
- ★ **Conference delegates will represent all AMC Major Subordinate Commands (MSC)**
- ★ **AMC/HQDA level AFAP issues have been forwarded to AMC**
- ★ **Conference delegates will review the issues, provide recommendations, brief the CG**



Army Family Action Plan (AFAP)

- ★ **AFAP Steering Committee evaluates, acts upon, and tracks issues**
- ★ **16th DA AFAP Conference, 13-19 November 1999**
- ★ **AFAP provides Commanders with a forum to:**
 - ❖ **Focus on improvement of the quality of life of America's Army**
 - ❖ **Identify and prioritize total Army family issues**
 - ❖ **Develop consensus-an acceptable proposal**



Key AFAP Successes

- ★ **Servicemembers' Group life Insurance increased from \$50,000 to \$200,000**
- ★ **Army Family Team Building and Boss programs developed**
- ★ **Benefits for victims of abuse**
- ★ **Expanded family member Dental Plan**
- ★ **285 Recommendations 1983-1998**
 - ❖ **50 pieces of legislation**
 - ❖ **114 policies revised or new regulations**
 - ❖ **114 programs/services improved**



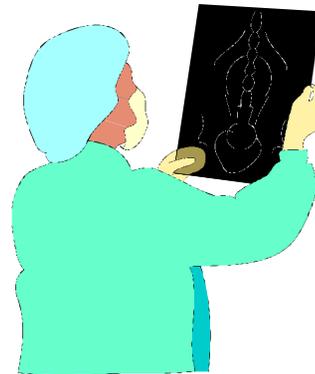
Hot Active Issues



Tuition Assistance



**Teen Programs
and Facilities**



**Medical and Dental
Benefits for Retirees**



Army Family Team Building

What is Army Family Team Building?

Training to Enhance Personal and Family Readiness for all of America's Army



ARMY.
BE ALL YOU CAN BE.





Army Family Team Building

Program Components for America's Army



Soldiers

***TRADOC
SCHOOLS***



**Family
Members**

***Installation/
Home Station***



**Civilian
Employees**

***CPO/School
House***



Army Family Team Building

7 Courses

LEVEL I

8 HRS 35 MIN

- **Military terms, acronyms, customs and courtesies**
- **Introduction to chain of command and chain of concern**
- **Family and military expectations**
- **The impact of unit mission on family life**

19 Courses

LEVEL II

21 HRS 15 MIN

- **Introduction to effective leadership**
- **Management skills: Communication/conflict management**
- **Family Support Groups**
- **Benefits, entitlements, and compensation**

15 Courses

LEVEL III

18 HRS 10 MIN

- **Effective communication**
- **Coaching, mentoring, and advising**
- **How to plan and conduct a workshop**
- **Group conflict management**



Army Communities of Excellence

CONGRATULATIONS!!!!

Chief of Staff of Army Awards Winners (200K)

**Rock Island Arsenal
Picatinny Arsenal**

Chief of Staff of Army Finalist (100K)

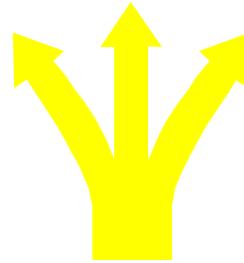
Watervliet Arsenal



Journey Toward Excellence -- Continuous Improvement --

**ARMY COMMUNITIES
OF EXCELLENCE
(ACOE)**

**PRESIDENT'S QUALITY
AWARD PROGRAM
(PQA)**



**MALCOM BALDRIDGE NATIONAL
QUALITY AWARD (MBNQA)**

ACOE, PQA, AND MBNQA BASED ON SAME CRITERIA

**ACOE AND PQA PROVIDE
SELF-ASSESSMENTS FOR
FEDERAL GOVERNMENT**

**MBNQA RECOGNIZE
OUTSTANDING ORGANIZATIONS
IN THE PRIVATE SECTOR**