



U.S. ARMY

# Army Housing Newsflash

July-September 2022

## Tenant Survey Identifies Ways to Improve Housing

Results of the 2022 tenant satisfaction survey are in, providing input for the Army to use in identifying ways to improve housing conditions at all installations. The Army thanks the families who participated in the survey. The only way to get better is through feedback from those living in Army housing.

The Army is focused on enhancing communication with residents, creating and prioritizing action plans to correct deficiencies, and identifying items that are most important to residents. Army leaders will hold privatized housing companies accountable when they fail to deliver comprehensive, quality services to Soldiers and families.

Providing Soldiers and families with quality, safe and secure housing and a better quality of life is a top priority. To that end, the Army is investing billions of dollars to improve barracks and on-post housing, has fully implemented the Tenant Bill of Rights and is ensuring privatized housing companies fulfill their obligations to tenants. Read more about tenant survey results at: <https://www.army.mil/article/259878>.

**RELATED CONTENT:**

*Fort Hood housing improvements reflected in survey, <https://www.army.mil/article/260031>.*

*Tenant Satisfaction Survey shows Knox Hills improving, <https://www.army.mil/article/260074>.*

### Resources

Housing Environmental Health Response Registry (24/7):  
1-800-984-8523

Overseas: DSN (312) 421-3700

Stateside: DSN 421-3700

Stateside Commercial:  
210-295-3700

Army Installation Housing Hotlines

Army Housing Facebook Page

## Army-Wide Housing



### Assistant Secretary visits Fort Stewart, Hunter

FORT STEWART, Ga. – The Assistant Secretary of the U.S. Army (Installations, Energy and Environment), Rachel Jacobson, visited Fort Stewart-Hunter Army Airfield to review several open infrastructure projects and challenges. As the Army’s premier power projections platform on the east coast, Fort Stewart-Hunter Army Airfield infrastructure plays an integral role in the Army’s ability to train, mobilize and deploy.



### Fort Lee celebrates reopening of renovated military homes

FORT LEE, Va. – A ribbon-cutting here Friday marked the return of 40 newly renovated homes to the installation’s privatized family housing inventory. Phase one completion of the Harrison Villa project is part of a two-year, \$27 million effort to modernize the oldest military family homes at Fort Lee with upgraded amenities and lower maintenance costs.





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## Housing News Around the Garrisons



### Readiness: First Team troopers moving renovated barracks

FORT HOOD, Texas – Soldiers are beginning to move into a \$17.1 million renovated barracks on the east side of the installation, the 62nd barracks to be renovated here since 2011. The barracks is the seventh of eight H-Frame structures on the installation, originally built in 1958, to be renovated. In all, Fort Hood has renovated 62 of its 99 existing barracks since 2011.



### Sustainment: Agency partnership provides housing relief efforts

GRAND ISLE, La. – Teamwork has a special meaning for a group of employees from the St. Paul District and the U.S. Bureau of Reclamation who deployed in support of Hurricane Ida recovery efforts in Louisiana. Since November 2021, the district has deployed six-person teams to assist with temporary housing, completing 2,200 private-site inspection reports.



### Training: Barracks renovations boost Soldiers' quality of life

FORT BENNING, Ga. – Soldiers residing at the Olson Hall barracks are seeing an improvement to their quality of life through major renovations and repairs to barracks and other key infrastructures. The renovations support long-range modernization plans, improvements, and energy initiatives, which help provide the quality of life Soldiers and families deserve.



### Europe: Housing town halls include visits to housing areas

GRAFENWOEHR, Germany – Garrison Commander Col. Kevin Poole held his first walking town hall in Netzaberg East. Poole, Garrison Command Sgt. Maj. Sebastian A. Camacho, Acting DPW director Robert Kroning and Housing manager Andrea Mueller engaged with residents to get a better understanding of their housing situation and possible problems.



### Pacific: USAG Japan holds town hall for housing residents

CAMP ZAMA, Japan – U.S. Army Garrison Japan leadership hosted a quarterly town hall meeting to discuss ongoing developments in housing and to listen to concerns from residents. Garrison staff have held similar town halls since early 2019 to ensure residents continually receive safe, clean and healthy housing. The latest meeting provided updates on issues mentioned in a previous town hall.



### Quality of Life: Team tackles unaccompanied housing issues

FORT STEWART, Ga. – Taking care of Soldiers barracks rooms while deployed is a combined effort between Fort Stewart's public works professionals and the rear detachment leadership. Ensuring single Soldiers of the brigade have mold-free rooms to return to is the task of the noncommissioned officers charged with running unaccompanied housing and the garrison's Directorate of Public Works.

