



U.S. ARMY

# Army Housing Newsflash

July-August 2021

## Housing Improvements Continue

While the implementation of Department of Defense’s Tenant Bill of Rights has grabbed the most headlines recently, the Army has also focused on implementing several other initiatives to continue improvement of on-post housing conditions for Soldiers and their families.

Even in the midst of the busy Permanent-Change-of-Station season, the Army has succeeded in ensuring 100% “change of occupancy” inspections; completing 100% assurance checks on life, health and safety work orders; and conducting 100% third quarter

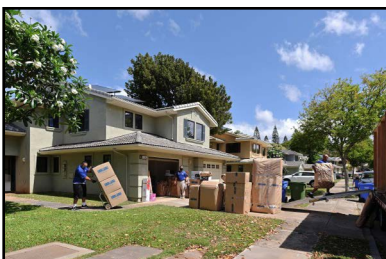
As fiscal year 2021 comes to a close, the Army continues to achieve milestones that will positively influence Army Housing and spur further improvements. Those milestones include: implementing the Resident Plain Language Brief at 44 privatized housing locations, implementing the standard Housing Maintenance Quality Assurance and Environmental Hazard Oversight Program inspection checklist for all housing types; and investing \$1.5 billion from the privatized housing Reinvestment Account FY20-25 (with \$600 million executed in FY20-21).

The Army will continue to improve on-post housing conditions for Soldiers and their families through the further execution of the Army Housing Campaign Plan that shapes policies, procedures and processes Army-wide.

## Resources

Housing Environmental Health Response Registry (24/7)  
1-800-984-8523  
Overseas: DSN (312) 421-3700  
Stateside: DSN 421-3700  
Stateside Commercial: 210-295-3700  
Army Installation Housing Hotlines  
Army Housing Facebook Page

## Army-Wide Housing



### Army addresses PCS-related issues as a top priority

JOINT BASE SAN ANTONIO-FORT SAM HOUSTON, Texas – The Army is addressing service members’ PCS issues with a newly created crisis action team, or CAT, that meets daily. Due to the coronavirus pandemic, military families face challenges created by national shortages of moving trucks and drivers. From April 1 through Sept. 30, more than 54,000 people will move to a new duty station.



### Army offers PCS resources as COVID-19 creates delays

FORT LEONARD WOOD, Mo. – During the COVID-19 pandemic, many service members completing a permanent-change-of-station are seeing delays in household goods shipments due to private-sector shortages. To alleviate as much of the uncertainty as possible, the Army has tools available and advice to make a PCS more convenient, predictable and user friendly.





## Housing News Around the Garrisons



**Readiness: Legal team helps navigate new housing leases**  
FORT CARSON, Colo. – The DOD will soon roll out a universal housing lease for on-post residents that will end differences in leasing rules, regulations and policies across DOD installations. The new lease will allow residents to be assured of standardized leasing rules and the right to legal assistance if there is a dispute.



**Sustainment: USAG Daegu supports smooth PCS moves**  
CAMP WALKER, Republic of Korea – To alleviate as much uncertainty as possible during PCS moves in South Korea and at installations around the world, the Army has updated the Army PCS Move App, increased reimbursements for personally procured moves, added more quality-assurance inspectors and provided more time to submit claims.



**Training: Barracks project continues at Fort McCoy**  
FORT McCoy, Wisconsin – Since March, construction on the second transient training troops barracks has steadily made progress. This second \$18.8 million barracks project, the second of eight new barracks projects, is scheduled for completed in December 2022. It provides Fort McCoy further capabilities as the Army's "Total Force Training Center."



**Quality of Life: Fort Hood top military community**  
FORT HOOD, Texas – Fort Hood Family Housing, a Lendlease military privatized housing community, has been named the Military Community of the Year by the National Apartment Association. The award is based on several factors, including a commitment to service, impact on the local community, unique resident retention strategies and financial performance.



**Innovation: Lending Hangar reduces stress, costs of moving**  
FORT RUCKER, Ala. – The Army Community Service Lending Hangar at Fort Rucker provides relief for residents on the move. It offers basic household items to inbound and outbound Soldiers and family members, Army civilian employees and certain contractors during permanent change of station moves and, on an emergency basis, temporary duty assignments.



**Maintenance: Baumholder town hall reviews housing survey**  
BAUMHOLDER, Germany – Baumholder Military Community housing residents gathered recently to discuss current issues and a recent survey. Leadership reviewed the 2020 Housing Tenant Satisfaction Survey, noting the 65.8% satisfaction rate, and outlined \$425 million in investments scheduled through 2030, including new housing and elementary school.

