



Army Housing Newsflash

May-June 2021

Tenant Bill of Rights Implemented

The Army has fully implemented all 18 elements of the Tenant Bill of Rights at 37 out of 44 Army installations that have privatized family housing. The remaining installations have implemented at least 15 of the rights, with the last three elements (universal lease, dispute resolution and rent segregation) expected to be implemented by the end of July 2021.

Read more here: <https://www.army.mil/article/247357/>.

Resources

Housing Environmental
Health Response Registry (24/7)
1-800-984-8523
Overseas: DSN (312) 421-3700
Stateside: DSN 421-3700
Stateside Commercial: 210-295-3700
Army Installation Housing Hotlines
Army Housing Facebook Page

Digital Apps for Easier PCS Season

The Army PCS Move, Digital Garrison and PCS My POV Apps are now available for free downloads on Android and Apple devices. The Army PCS Move App provides information for planning a move and has a live chat feature. The Digital Garrison App lets users explore up-to-date facility information and other “quality-of-life” services at almost 70 installations. The PCS My POV App lets users quickly locate their vehicle and contact the destination Vehicle Processing Center for information and appointments. In addition, the Army has implemented a 24/7 hotline for PCS questions during the Summer Surge (833-MIL-MOVE).

Want a close look at the recent tenant survey results?
Check them out at:
https://www.army.mil/e2/downloads/rv7/qualityoflife/army_rci_2021_dod_tenant_satisfaction_survey_summary.pdf

Army-wide Housing News



DOD policy visible commitment to military families

WASHINGTON – The Defense Department has made strides toward ensuring that service members and their families have safe, quality housing that’s well-maintained by privatized housing companies. It has prioritized reforms under the Military Housing Privatization Initiative, as well as reforms to rebuild tenant trust and help maintain the financial viability of MHPI housing projects.



Proposed housing plans aim to improve quality of life

WASHINGTON – The Army continues to focus on quality housing for Soldiers and their families with privatized companies expected to earmark nearly \$3 billion to improve housing over the next five years. The Army’s people, readiness and modernization priorities will guide improvements across its 156 installations and more than 1,100 National Guard or Reserve centers.





Housing News Around the Garrisons



Readiness: Housing at Yuma tops survey list

YUMA PROVING GROUND, Utah – It's no secret that pleasing everyone is an impossible task, yet Desert Oasis Housing at Yuma Proving Ground has nearly done that by ranking number two out of 43 installations and 383 housing neighborhoods on the Tenant Satisfaction and Opinion Survey.

Related Story: Fort Hood named Military Community of the Year



Sustainment: \$420 million Fort Hood project underway

FORT HOOD – Lendlease Inc. recently began the process of replacing nearly 600 homes in two Fort Hood neighborhoods. The project is part of a \$1.1 billion renovation effort targeting six Army posts. Fort Hood received the lion's share of the allocation, with nearly half – \$420 million – of the funds being awarded to the installation.



Training: High participation rate in BMC tenant survey

BAUMHOLDER, Germany – Results from the Army Family Housing Tenant Satisfaction Survey show the Baumholder Military Community logged a record-breaking 38.5% participation rate, the highest participation for garrisons in Europe and among the highest in the Army. The high rate can be credited to the dedication of volunteers who collected responses.



Quality of Life: Army delivering on family home upgrades

ROSE BARRACKS, Germany – The U.S. Army Corps of Engineers, Europe District and U.S. Army Garrison Bavaria are partnering to deliver new housing and other quality of life projects at Rose Barracks in Vilseck. The latest major milestone is the delivery of 29 new family homes and the completion of 14 family home renovations.



Innovation: Fort Rucker leadership take town hall to residents

FORT RUCKER, Ala. – U.S. Army Aviation Center of Excellence and Fort Rucker leadership took the town hall directly to residents' homes recently. Several residents did share issues with senior leaders, who then worked with the on-hand Corvias representatives to send maintenance workers to address those issues as soon as the residents returned home.



Maintenance: Fort Drum housing ranks among best in the Army

FORT DRUM, N.Y. – The Army Tenant Satisfaction Survey shows that Fort Drum's positive trend continues as resident responses rank the installation fifth out of 43 in the RCI Family Housing category. Residents rated their experience two points higher than the last survey results, earning Fort Drum Mountain Community Homes the Crystal Award for the first time.

