Efforts underway to streamline housing turnovers

FORT LEAVENWORTH, Kan. -- In the midst of a busy summer season filled with more than 60,000 Soldiers, Family members and civilians across the Army changing locations between May 15 and Aug. 31, the Army is focused on ensuring Soldiers and their families’ on-post homes are safe and secure upon arrival.

Army releases results of 2019 housing surveys

WASHINGTON -- The U.S. Army released the results of two housing surveys conducted earlier this year by an independent third party, which show a drop in overall satisfaction rates from last year. The survey results, released on July 25, come amid a months-long effort by the Army to improve housing conditions after learning of residents' concerns.

Leadership Corner

LTG Brad Becker
Commanding General
U.S. Army Installation Management Command

Our Army continues to focus on our core values and take ownership of our neighborhoods. It is clear that leadership, hard work and a sense of urgency are paying off, but we must continue to lead our way through improving housing for all our Soldiers, Civilians and Families. We are committed to sustaining this focus and making things right.

As of this week, IMCOM has hired 107 of the 114 Housing Management Quality Assurance Specialists, and is projected to have hired all by the end of this month. Results from multiple surveys show us areas where we need to improve. We appreciate residents taking the time to fill out these surveys; we can't fix problems we don't know about so report them when you see them.

Resources

Housing Environmental Health Response Registry (24/7)
1-800-984-8523
Overseas: DSN (312) 421-3700
Stateside: DSN 421-3700
Stateside Commercial: 210-295-3700

Army Installation Housing Hotlines

Army Housing Facebook Page
USAG Bavaria town hall addresses housing problems, successes and improvements

GRAFENWOEHR, Germany -- Garrison Commander Col. Adam Boyd hosted a housing town hall June 25 to update the U.S. Army Garrison Bavaria community on housing issues at Grafenwoehr, Netzaberg and Vilseck.

Inspection team helps ensure quality housing for Fort Knox residents

FORT KNOX, Tenn. -- The Fort Knox Garrison has formed a team of inspectors who are working with its housing partner, Knox Hills, to improve housing experiences for all on-post residents.

Soldiers learn to take care of barracks

FORT RILEY, Kan. -- When Soldiers go home and a light bulb needs changing or a hole in the wall needs patching, they or a family member will usually handle that task. But when the Soldier lives in the barracks with many other people - they will often wait for someone else to fix the problem.

1st Theater Sustainment Command’s Army Housing Crisis Response - Forward

CAMP ARIFJAN, Kuwait - While the U.S. Army responded to the housing crisis at mainland U.S. bases, the 1st Theater Sustainment Command’s Operational Command Post ensures that forward deployed Soldier housing was safe.

New family housing towers open at Camp Humphreys

CAMP HUMPHREYS, South Korea -- U.S. Army Garrison Humphreys held a ribbon cutting ceremony for the three newest Family Housing Towers, here, June 26.