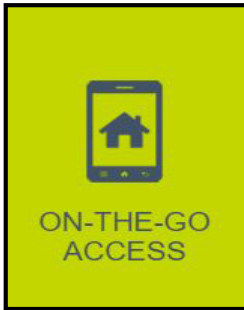




Army Housing Newsflash

October-November 2019

Technology Corner



Housing Apps

Need to make a maintenance request for your military housing? You have options! Work orders can be submitted in person at the housing office or via phone. And for added convenience there's also an app (or web portal) for that!

Resources

Housing Environmental Health

Response Registry (24/7)

1-800-984-8523

Overseas: DSN (312) 421-3700

Stateside: DSN 421-3700

Stateside Commercial: 210-295-3700

Army Installation Housing Hotlines

Army Housing Facebook Page

Every privatized housing management company operates an app or web portal to submit and track maintenance requests. A few allow additional functions such as event notification or payment processing.

To access the apps and portals:

Lincoln: <https://lincolnmilitary.com/who-we-are/news/lincoln-military-housing-unveils-new-app-for-residents/>

Corvias: <https://www.corvias.com/ResPortal>

Balfour Beatty: Download RentCafe Resident App (Apple Store or Google Play)

Visit <https://www.balfourbeattycommunities.com/> to find your local community page.

Clark: Download ActiveBuilding Resident App (Apple Store or Google Play)

Visit http://www.clarkrealty.com/portfolio_search.asp?type=21762216®ion=&state=&search=&submit=1&advanced=1

to find your local community page.

Hunt: Download RentCafe Resident App (Apple Store or Google Play);

Visit <https://www.huntmilitarycommunities.com/> to find your local community page.

Michaels: Download ActiveBuilding Resident App (Apple Store or Google Play)

Visit <https://www.michaelscommunities.com/community-search-map-view.aspx> to find your local community page.

LendLease: Download RentCafe Resident App (Apple Store or Google Play)

Visit <https://www.lendlease.com/us/expertise/areas-of-expertise/military-communities/> to find your local community page.

Check with your management office to learn which of these tools are available in your housing location and how to access them.

Deploying in 2020, the Army Government Managed Housing Support application (AGMHSA) is a web-based/mobile app for all Soldiers, civilians, and their spouses who live in Army government-managed housing, to include Barracks. Residents will be able to submit and track work orders, and complete surveys about the timeliness, quality of work, and customer service for each work order. Watch for an announcement soon!





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Housing News



Esper, service secretaries talk privatized housing reform

WASHINGTON -- Defense Secretary Dr. Mark T. Esper and the secretaries of the Army, Navy and Air Force met with privatized housing project owners at the Pentagon, Oct. 2, to discuss the status of actions being taken to reform the delivery of privatized housing under the Military Housing Privatization Initiative.



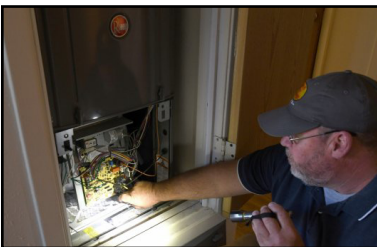
Army launches additional housing satisfaction surveys

WASHINGTON -- After eight months of efforts across the Army to improve housing conditions, residents of U.S. Army family housing will have another chance to rate housing and housing services, on Nov. 7 for Army-owned and -leased housing, and Nov. 12 for privatized housing.



Setting a vision for Army housing communities in Europe

SEMBACH, Germany -- Installation Management Command-Europe manages more than 70 percent of the Army's traditional housing inventory. Creating area development plans establishes an investment road map and creating a vision for future housing communities.



Housing inspection team treats every home as their own

FORT DRUM, N.Y. -- Fort Drum housing inspectors carry a lot of tools in their kits - testers for water temperature and electrical outlets, a flashlight, gloves, a handy camera phone and empathy.



Housing inspectors guarantee quality to come home to

FORT HUACHUCA, Ariz. -- Fort Huachuca's certified military housing inspectors, in partnership with Mountain Vista Communities' quality inspectors, ensure service members and their families move into a clean and functional home every time.

