



U.S. ARMY

## U.S. ARMY FINANCIAL MANAGEMENT COMMAND FACT SHEET: USAFMCOM

The U.S. Army Financial Management Command enables the readiness of America's Army by serving as its focal point for all finance and comptroller operations while providing FC capabilities that facilitate accountability, auditability and stewardship. USAFMCOM conducts enterprise-level financial operations and provides technical coordination for FC units and commands across the Army, ensuring the effective implementation of policies and programs to support optimal resourcing.

USAFMCOM is responsible for Army FC functional support in the areas of systems, audit and compliance, financial operations, and Enterprise Resource Planning business standardization. The command also provides Army-wide, unique actions such as operational oversight of field FC activities, FC unit technical training, electronic commerce, and classified finance and accounting oversight. In doing so, the command also provides FC expertise and coordination on the adequacy of finance policies, as well as systems and reporting requirements to units at all levels throughout the Army, and to the Defense Finance and Accounting Service.

The command is comprised of five directorates: Army Financial Services, Audit Response Center, Business Process Management, System Support Operations and Military Pay Operations.

**Army Financial Services:** AFS oversees enterprise-wide finance support to expeditionary and garrison FC organizations, sustains electronic commerce and banking capabilities, provides technical training and evaluation of financial management units, and provides oversight and support to Army classified finance and accounting operations. The directorate also maintains oversight of the Army's disbursing and entitling operations, as well as manages the Army network of civilian pay customer service representatives, Improper Payments Elimination and Recovery Program, and Army Mass Transportation Benefits Program. Additionally, AFS serves as the lead activity on all external and Army-wide finance operational audits.

The AFS Accounting Division provides oversight for DFAS' accounting and reporting that impacts the Army financial statements, as well as Army audit initiatives. The E-Commerce Division develops, fields, trains and sustains electronic commerce capabilities in cooperation with the U.S. Treasury, Federal Reserve Banks, credit unions and commercial banks. The Operational Support Team conducts pre-deployment FC operations and resource management training to Reserve and National Guard FC units; provides pre-deployment technical evaluations for all three components; and supports units throughout their deployment cycle.

The AFS Finance Oversight and Operations Division performs oversight of the Army's service provider for disbursing and entitling operations, manages disbursing and entitling operations conducted by Army organizations, manages the Army network of civilian pay customer service representatives, and coordinates with the DoD and national service providers on the execution of disbursing and entitlement functions. The Budget Analysis Division provides administrative control and technical oversight directed by the Army Budget Office, and the Army Lead Defense Travel Administrators provide annual permission-level reviews, provide the Army Defense Travel System Tier 2.5 help desk support, and create and maintain all DTS Army training course material.

**System Support Operations:** SSO's mission is to provide headquarters-level FC domain systems support, end user support and governance of the Army's modernized and deployed FC domain ERP systems. This ensures technological capabilities, maturation and evolution align with Army and FC domain objectives. This mission is carried out by providing business process subject matter expertise to the end user for the General Funds Enterprise Business System, GFEBS-Sensitive Activities and the Global Combat Support System-Army finance portion.

SSO also facilitates governance over FC requirements impacting the FC ERPs and shepherds functional improvements through the system development and deployment process in conjunction with the Army Shared Services Center and respective project management offices. The directorate is also responsible for designing and deploying value-added dashboards and reports via the GFEBS Business Intelligence toolset; providing instructor-led, end-user refresher training

for the GFEBS and GFEBS-SA transactional and data analytics capabilities; and supporting all end users in Army's financial statement audit endeavors and the ASSC and the GFEBS PMO in the System and Organization Controls audits.

**Business Process Management:** BPM's role is to provide end-to-end standardized process maps and documentation, field implementation support and conduct compliance validation for the Army's business processes that have a financial impact. BPM drives continuous process improvement by leveraging the Army's E2E business process standards to address external findings and identify process deficiencies as well as maximize Army time, resources and manpower for readiness, reform and modernization.

The directorate improves and optimizes Army standardized processes that pertain to finance policies, systems and reporting requirements; provides E2E field implementation support for processes; and delivers campaigns that improve readiness and establish a culture of audit success. It also established and maintains the Army Process Portal, a CAC-enabled website developed to provide Army-wide access to signed business process standardization documentation and other information about the Army business process standardization initiative.

BPM is comprised of four key functional areas including Business Process Standardization, Business Process Assurance, Business Process Improvement, and Integration and Governance.

**Audit Response Center:** ARC executes and implements FC audit policies, providing oversight and evaluation of enterprise compliance preparedness for audit-of-business processes through discovery, testing and training. By doing so, ARC helps the Army navigate the annual financial statement audit through operational initiatives aimed at planning, preparing and reporting. Through collaboration with multiple stakeholders in the Department of the Army and the Department of Defense, ARC facilitates the determination and elimination of key weaknesses in Army FM, such as reconciling and reporting on Fund Balance with the Treasury.

ARC also supports independent public accountant activities including walkthroughs, population and audit samples, findings and corrective action plans. The directorate monitors, inspects and reports on corrective actions to completion, as well as supports resolution and oversight of service providers' critical audit issues.

**Military Pay Operations:** MPO performs the installation level military support for the Army across the United States and Japan. The MPO headquarters in Indianapolis manages 34 Army Military Pay Offices, formerly known as Defense Military Pay Offices, and 14 satellite offices at 48,876 locations. The AMPOs perform the full range of military pay services to include in and out-processing, input of transactions generated by orders and forms from Army units and activities, and separations.

At select installations, the AMPOs process accession transactions for new Soldiers. The AMPOs also support the strategic readiness of the Army through support of mobilization/demobilization and Soldier Readiness Processing prior to deployments. When co-located with a financial management support unit, the AMPO and FMSU work as a team to provide installation military pay support.

#### **Locations:**

**Headquarters:** Maj. Gen. Emmett J. Bean Federal Center, Indianapolis, Indiana (Co-located with DFAS)

**System Support Operations:** Arlington, Virginia

**Strategic Initiatives Group:** Fort Jackson, South Carolina (Co-located with the Army Finance and Comptroller School)

**SSO Global Combat Support System-Army Finance:** Fort Lee, Virginia

**AMPOs:** Forty-eight locations in the United States and Japan

